

Other leaflets in this series:

Academic:

I disagree with my marks  
I've been accused of plagiarism  
I hate my course

Housing:

Do I need to pay council tax?  
How can I save money on my fuel bills?  
How can I get my deposit back?  
I want to get out of my tenancy agreement  
My house is a dump

Money:

Can I get help with health costs?  
Do I have to pay tax and national insurance?  
Help I'm skint  
How can I fund my course?  
I'm really bad with money  
My boss owes me money

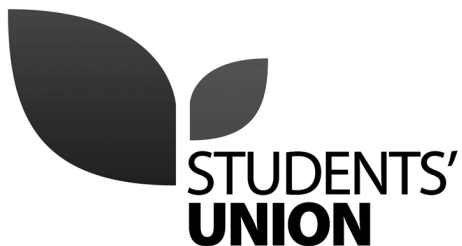
General

How do I complain about the University?  
I've got a University disciplinary hearing

# How can I get my deposit back?



Advice & Representation Centre  
1st Floor, Falmer House, Brighton, BN1 9QF  
Tel: 01273 877038 Fax: 01273 873501  
Email: [advice@ussu.sussex.ac.uk](mailto:advice@ussu.sussex.ac.uk)  
Web: [www.sussexstudent.com/advice](http://www.sussexstudent.com/advice)



Advice & Representation

If your tenancy is an assured shorthold, it commenced and you paid a deposit after 06 April 2007, your deposit should be protected under the compulsory tenancy deposit protection legislation. Your deposit should be registered with one of the schemes below:

- Deposit Protection service [www.depositprotection.com](http://www.depositprotection.com)
- Tenancy Deposit Solutions [www.mydeposits.co.uk](http://www.mydeposits.co.uk)
- The dispute service [www.thedisputeservice.co.uk](http://www.thedisputeservice.co.uk)

If the landlord hasn't registered your deposit with one of these schemes and/or hasn't given you certain information about the scheme, you can take action against them.

If they have registered the deposit and there's a dispute about how much of the deposit you get back at the end of the tenancy-the scheme will act as a third party and make a decision on what's fair in the circumstances.

To find out what your landlord can legitimately withhold your deposit for and what action you can take if you feel your landlord is unreasonably withholding your deposit, please see the following resources:

### **Leaflets/resources available from the Advice & Representation Centre:**

Moving On- a student housing resource guide (produced by the Advice & Representation Centre).



### **Talk to someone:**

To see a Students' Union adviser contact the Advice & Representation Centre to make an appointment- details overleaf.

Brighton & Hove Council housing advice line- 01273 293111

Brighton Housing Trust Housing Aid & Legal Centre (independent housing advice)- 01273 234737

Shelter advice line- 0808 800 4444

### **Websites:**

Advice & Representation Centre [www.sussexstudent.com/advice](http://www.sussexstudent.com/advice)

National Tenancy deposit scheme [www.direct.gov.uk/en/HomeAndCommunity/PrivateRenting/Tenancies/DG\\_189120](http://www.direct.gov.uk/en/HomeAndCommunity/PrivateRenting/Tenancies/DG_189120)

Shelter (the housing and homelessness charity) <http://england.shelter.org.uk>